

The Cultural Iceberg

... an illustration of the components and levels of culture

Note: Use this diagram to bring to mind areas of interaction in which careful problem-solving may be needed to facilitate clear understanding and open communication.

Visible Culture:

("above sea level") Because emotional loading at this level is relatively low, few misunderstandings are produced at this level

**food,
music,
language,
architecture,
(learned cognitively)**

Unspoken Rules:

("partially below sea level") Because emotional loading at this level is very high, violations result in negative feelings about the violator.

**courtesies; use of
time, punctuality;
conduct in restaurants,
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**touching, space, eye contact,
body contact, tone of voice,
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Refugee Resettlement and Community Integration:

Who Does What, When, and for Whom?

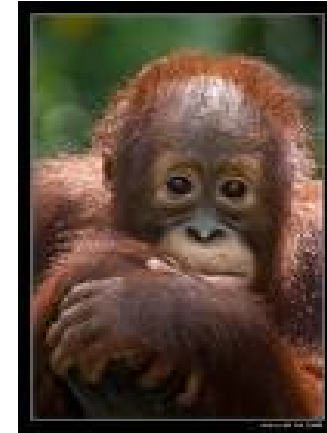
The Spring Institute for Intercultural Learning

Myrna Ann Adkins & Barb Sample

February 11, 2010

Idaho Conference on Refugees - Boise

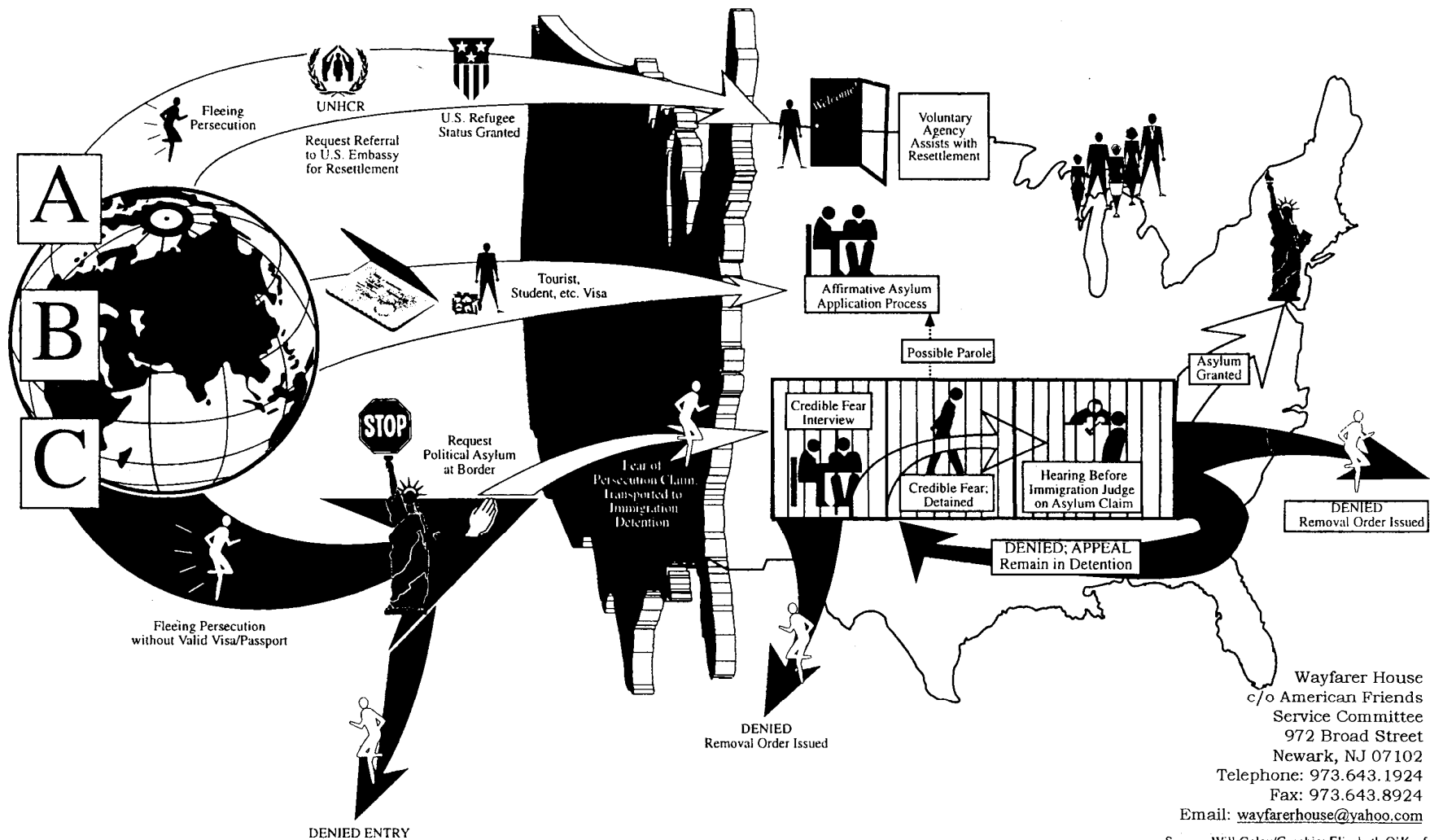
Kota Kinabalu





- What is the refugee's journey?
- What is the refugee experience?

Applying for Refugee Status/ Political Asylum in the United States



Wayfarer House
c/o American Friends
Service Committee
972 Broad Street
Newark, NJ 07102
Telephone: 973.643.1924
Fax: 973.643.8924
Email: wayfarerhouse@yahoo.com

Source: Will Coley/Graphic: Elizabeth O'Keefe

- A** REFUGEES
- B** ASYLEES
- C** UNDOCUMENTED

Where do refugees come from?

Admissions Numbers for 2010

- The 80,000 admissions numbers shall be allocated among refugees of special humanitarian concern to the United States in accordance with the following regional allocations:
 - Africa 15,500
 - East Asia 17,000
 - Europe and Central Asia . . 2,500

Where do refugees come from (continued)?

- Latin America/Caribbean 5,000
- Near East/South Asia35,000
- Unallocated Reserve5,000

Who is a refugee?

Any person who is outside his or her country of nationality who is unable or unwilling to return to that country because of persecution or a well-founded fear of persecution.

- persecution based on race, religion, nationality, membership in a particular social group, or political opinion
- must generally be outside their country of last habitual residence to qualify as a refugee
- numbers by geographic area set annually by the President in consultation with Congress
- eligible to adjust to lawful permanent resident status after one year of continuous presence in the United States

Who are the Voluntary Agencies?

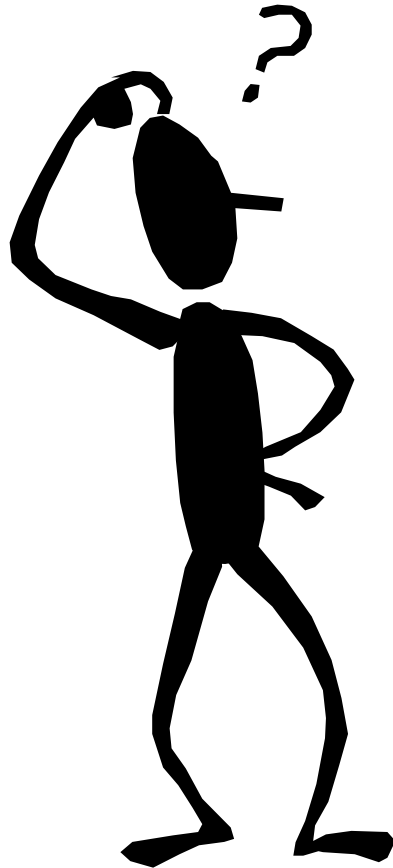
There are ten voluntary Agencies in the United States who resettle refugees. VOLAGS are mandated by the U.S. State Department to provide resettlement and enter into contractual agreements to provide specific services.

- [Church World Service \(CWS\)](#)
- [Ethiopian Community Development Council \(ECDC\)](#)
- [Episcopal Migration Ministries \(EMM\)](#)
- [Hebrew Immigrant Aid Society \(HIAS\)](#)
- [International Rescue Committee \(IRC\)](#)

Who are the Voluntary Agencies?

- US Committee for Refugees and Immigrants (USCRI)
- Lutheran Immigration and Refugee Services (LIRS)
- United States Conference of Catholic Bishops (USCCB)
- World Relief Corporation (WR)
- State of Iowa, Bureau of Refugee Services

What is the Goal of Resettlement?



- Early employment through job training and education
- Successful community integration
- Avoidance of poverty and welfare dependence

Refugee Benefits

What services do refugees receive?

Our government provides many benefits to help with the resettlement process.

- no interest travel loan to the United States
- 8 months Refugee Cash Assistance (RCA) and Refugee Medical Assistance (RMA)
- food stamps
- housing assistance, furnishing, food and clothing
- social security card
- school registration for children
- referral for medical appointments and other support services
- employment services
- case management through community based non-profit organizations
- adjustment of status from refugee to legal permanent resident (green card)

Typical Process of Resettlement

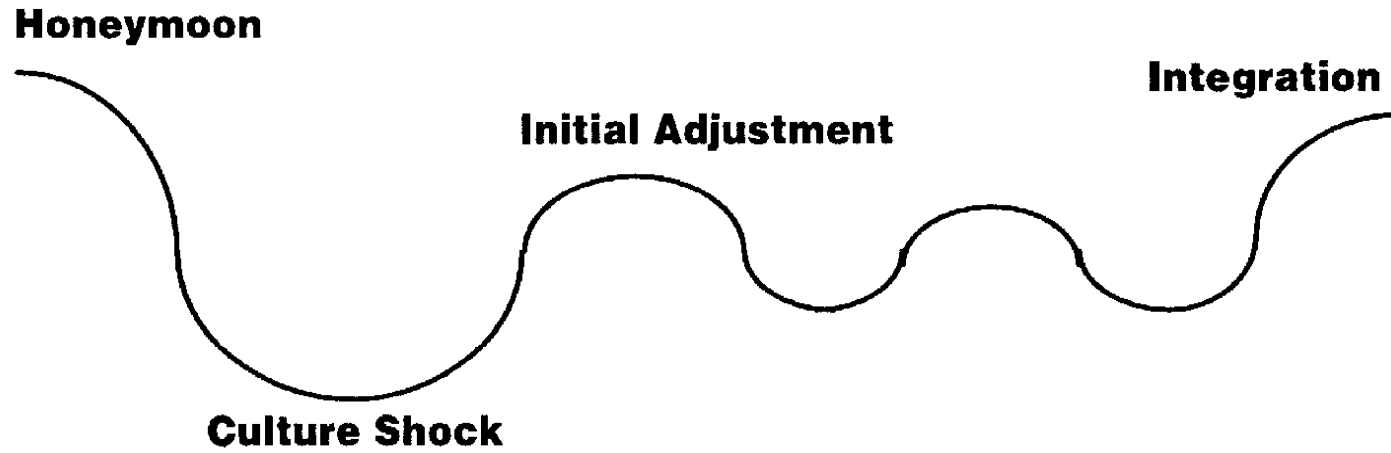
- Reception, orientation of program
- Application for Social Security cards
- Application for food stamps and Medicaid
- Health screening and physical
- ESL and/or other training programs
- Employment (4 months is the goal)

Refugee Responsibilities

- Refugees must repay the U.S. Government for their travel costs.
- Refugees must report all income to the state and county government.
- Refugees must register for selective service.
- Refugees must pay taxes.



Culture Shock Curve



Where do you think you are now on the curve?

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