

IDAHO RESOURCE GUIDE

Note: This guide is largely focused on the Boise area. For more resources please visit the United Way's Find Help Idaho site at findhelpidaho.org.

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1. Assistance - Statewide Resources

Find Help Idaho – comprehensive resource database by United Way

- Visit findhelpidaho.org and search by need or location
- Find a list of [Idaho Seasonal Resources](#) – food and clothing assistance, warming shelters, holiday gift assistance and events, and more

[BoiseList.org](#) – Online database of resources supporting low-income residents in the Boise area.

Hotlines:

- [2-1-1 Idaho CareLine](#) is a free, statewide community information and referral service by the Idaho Department of Health and Welfare. Dial 2-1-1 or 800-926-2588 to connect. You can also text 898-211.

- Find resources online: <https://211-idaho.communityos.org/>
- **Idaho Housing & Finance Association** - Housing Information Line: 855-505-4700 – Ext. 8602. Leave a voicemail, email questions to hirc@ihfa.org, or visit <https://housingidaho.com/>.
- **Idaho Crisis & Suicide Hotline:** Call or text 988. You can call for yourself, or someone you care about. Crisis support is available 24/7 every day of the year.
- **Immediate Afghan Behavioral Health Support:** 800-615-6514. The helpline in English, Dari, and Pashto is open 24/7 for Afghans and service providers to access counseling and critical support.
- **National Domestic Violence Hotline:** 800-799-7233
- **USDA National Hunger Hotline:** 1-866-348-6479 (English) or 1-877-842-6273 (Español)
- **Women's & Children's Alliance Hotline:** 208-343-7025

Public Assistance: Visit idalink.idhao.gov for assistance through the Idaho Department of Health & Welfare.

- **Medicaid** offers healthcare coverage for individuals that addresses a variety of health needs, including coverage for low-income adults, children, pregnant women, the elderly, and people with disabilities.
- **Food Assistance:** The Supplemental Nutrition Assistance Program (SNAP) helps families buy food for good health.
- **Cash Assistance:** This program provides cash assistance for emergency situations, families with children, and the elderly, blind or disabled.
- **Childcare Assistance:** This program helps parents and caretakers pay for a part of their child care costs while working, going to school, or participating in approved training activities.

Get help applying:

- Online: healthandwelfare.idaho.gov
- Phone: 1-877-456-1233 (toll free) or 1-800-377-3529 (TTY) or 1-800-377-1363 (Voice)
- Email: MyBenefits@dhw.idaho.gov
- In person: Visit our website or call using the number above to find a local office.
- Language interpretation is available at 1-877-456-1233.
 - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-456-1233. (Spanish)
 - OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-877-456-1233. (Serbo-Croatian)
 - Úयान ऒदनुहोस्: तपाईंले नेपाली ब?ोढनुहुन्छ भने तपाईंको िनूत भाषा सहायता सेवाहरू िनःशुद्ध ढपमा उपलब्ध छ । फोन गर्न?ु होस् 1-877-456-1233 (Nepali)
 - CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-456-1233 (Vietnamese)
 - (Arabic) اتصل برقم 1-877-456-1233 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوفر لك بالمجان.

- تماس 1-877-456-1233 توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان (Farsi) برای شما بگیرد.
- ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, 3 ubuntu. Woterefona 1-877-456-1233. (Ikirundi)

Community Assistance Agencies:

- Community Action Partnership: 124 New 6th St., Lewiston. 208-746-3351. www.cap4action.org
- South Central Community Action Partnership: 550 Washington St. S., Twin Falls. 208-733-9351. www.sccap-id.org
- Community Council of Idaho: 317 Happy Day Blvd, Caldwell. 208-454-1652. www.communitycouncilofidaho.org
- Southeastern Idaho Community Action Agency: 641 N 8th Ave., Pocatello. 208-232-1114. www.seicaa.org
- Eastern Idaho Community Action Partnership: 935 E Lincoln Rd., Idaho Falls. 208-522-5391. www.eicap.org
- Western Idaho Community Action Partnership: 315 S Main St., Payette. 888-900-7361. www.wicap.org
- El-Ada Community Action Partnership: 701 E 44th St. #1, Garden City. 208-377-0700. www.eladacap.org
- Metro Community Services: 4307 Skyway St., Caldwell. 208-459-0065. www.metrocommunityservices.net

Idaho Department of Health & Welfare Field Office Locator: <https://healthandwelfare.idaho.gov/offices>

Contact Your City Government for Help Navigating Resources:

- Find your city online: <https://www.idaho.gov/cities/>

Resources for Senior Citizens & Caregivers:

- Idaho Commission on Aging: Visit <https://aging.idaho.gov/> or call 208-334-3833.
- Aging Strong - Support for Caregivers: Visit <https://www.agingstrong.org/> or call 208-336-5533.

2. Behavioral Health & Wellbeing

Treasure Valley:

- A Body and Mind Health Services: 208-683-8320
 - Ada County Victim Services Center: 208-577-4400
 - Allegiance Behavioral Health: 208-392-1317
 - Alphine Behavioral Health: 208-672-0260
 - Children's Home Society's Warm Spring Counseling Centers: 208-343-7797 - Ext. 2
 - Faces of Hope: 208-986-4357
 - Free Minds: 208-246-9902
 - Idaho Neighborhood Health Center: 208-606-0396
 - InRoads Mental Health Services: 208-888-8887
 - IRC Intensive Case Management: 208-344-1792
 - Pathways of Idaho: 208-322-1026
 - Saint Alphonsus Center for Global Health & Healing: 208-302-5200
 - Saint Luke's Clinic Psychiatric Wellness Services: 208-706-6375
 - TANTA Inc.: 480-200-4564
 - Terry Reilly Health Services: 208-466-7869
 - Trivium Life Services: 208-376-7083
 - Uzima Health Services: 208-867-9403
 - Women's and Children's Alliance: 208-343-3688
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3. Civil Rights & Law Enforcement

Dial 9-1-1 in an emergency for immediate help from the local police, fire, and emergency medical services.

Boise Police Department Refugee Liaison Officer Travis Buffi

- Office: 208-570-6423. Cell: 208-519-1942. Email: tbuffi@cityofboise.org

Department of Justice Civil Rights Division

- Report a Hate Crime: <https://www.justice.gov/hatecrimes/report-a-hate-crime>
- Multiple languages available

FBI Local Field Office

- 208-334-7834
- Report online: www.fbi.gov/tips

Idaho Human Rights Commission: An independent state agency that investigates discrimination complaints. If you believe you have experienced discrimination, the first thing you should do is contact the Commission. Initial inquiries are treated confidentially.

- Call: 208-334-2873
- Email: HRC.Inquiry@labor.idaho.gov
- Location: 317 W. Main St. (Second Floor), Boise, ID 83735

Justice 101: Learn about the legal justice system in the U.S.: <https://www.justice.gov/usao/justice-101>

Legal Clinics – Free or Low Cost

- **Idaho Legal Aid Services, Inc.**
 - Contact: 208-746-7541
 - Location: 1447 Tyrell Lane, Boise, ID 83702
 - Website: <https://www.idaholegalaid.org/> or call
- **University of Idaho Legal Aid Clinics in Moscow and Boise**
 - Website: <https://www.uidaho.edu/law/academics/experiential-learning/clinics>
 - Moscow contact: [208-885-2255](tel:208-885-2255)
 - Boise contact: [208-364-4560](tel:208-364-4560)
 - Email: uilaw@uidaho.edu

U.S. Attorney for the District of Idaho: Joshua Hurwit

- Contact: Joshua.hurwit@usdoj.gov or 208-334-1718
- Contact: Jacqueline.sahlberg@usdoj.gov or 208-334-1152

4. Education and Youth

Find Your School District: <https://www.idaho.gov/education/school-districts/>

Boys & Girls Clubs

- Ada County: 8 locations. Visit <https://www.adaclubs.org/> or call [208-639-3170](tel:208-639-3170)

Idaho's FREE Head Start or Early Head Start child development programs: Head Start provides high quality early childhood services that will help you and your children thrive.

- Visit <https://www.idahohsa.org/> or call 208-345-1182.

Resettlement Partners/Contacts in the Boise area:

- **Boise School District:** Jolene Lincoln, jolene.lincoln@boiseschools.org
- **Boise State University:** Gail Schuk, advisor of the Multilingual Student Association, gshuck@boisestate.edu
- **College of Western Idaho College – English Language Learners**
 - cwi.edu/english-second-language

- Boise location: [208.562.2571](tel:208.562.2571)
- Nampa location: [208.562.2024](tel:208.562.2024)
- Community locations (Caldwell & Meridian): [208.562.2024](tel:208.562.2024)
- **West Ada School District:** Lisa Austin, austin.lisa@westada.org
- **One Refugee:** Champions students from refugee backgrounds in Idaho and Utah by helping them obtain post-secondary education and skills to prepare for their professional life.
 - Idaho Office Location: 3085 N. Cole Rd., Suite #201, Boise
 - Contact: 208-841-1661
 - Website: <https://www.onerefugee.org/>

Sara Skinner Associates provides cross-cultural trainings in the Treasure Valley and offers helpful resource guides for educators.

- Email: Sara.Skinner.MPH@gmail.com
 - Website: <https://sarajskinner.wixsite.com/sara-skinner>
 - Online resources: <https://sarajskinner.wixsite.com/sara-skinner/resources>
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5. English Language Learning

English Language Center

The English Language Center offers English classes for newly arrived refugees and immigrants. We use a strengths-based and trauma-informed approach to ensure our students thrive in their new community.

- www.elcboise.org/
- Open Monday-Friday by appointment only. Location: 5383 W. Franklin Rd. Boise, ID 83705
- Contact: elcinfo@jannus.org or (208) 949-0238

Learning Lab

Learning Lab is a literacy education center for adults and families with young children. Classes are based on students' individual needs and offer reading, writing, math and English language learning curricula. Learning Lab also offers preparation for citizenship and GED exams.

- learninglabinc.org/
- 308 E 36th St, Garden City, ID 83714
- Contact: info@learninglabinc.org or (208) 344-1335

College of Western Idaho

Free English classes are offered in Boise, Nampa, and various community locations.

- cwi.edu/english-second-language
- Boise location: [208.562.2571](tel:208.562.2571)
- Nampa location: [208.562.2024](tel:208.562.2024)
- Community locations (Caldwell & Meridian): [208.562.2024](tel:208.562.2024)

Boise State University

Whether your goals are academic, professional, or personal, Boise State University's Intensive English Program provides many paths to your success.

- www.boisestate.edu/globaleducation-iep/
- iepinfo@boisestate.edu
- (208) 426-1921

Language Access: [Tarjimly](#) is a great translation app – help from a real person interpreting on the other end.

6. Employment

Global Talent: Provides free career coaching to New American professionals.

- Website: <https://glotalent.org/>
- Phone: (208) 947-4250
- Email: globaltalentinfo@jannus.org

Economic Opportunity by Jannus: Provides free financial education, business classes, and support services for entrepreneurs.

- Website: <https://www.eojannus.org/>
- Phone: 208-336-5533
- Email: eo@jannus.org

Idaho Department of Labor connects job seekers with employment opportunities, and supports workers through career and life transitions.

- Website: <https://www.labor.idaho.gov/>
- Phone: [\(208\) 332-3570](tel:2083323570)
- Main Location: 317 W. Main St., Boise, Idaho 83735

Unemployment Insurance benefits through the Department of Labor: Replaces part of the income you lose when you become unemployed for qualifying reasons.

- Website: <https://www.labor.idaho.gov/unemployment-benefits/>
- Call: (208) 332-8942
- Ask for a navigator at your local Idaho Department of Labor office

Idaho State Tax Commission: Free Tax Return Preparation for Qualifying Taxpayers

- Website: <https://www.irs.gov/individuals/free-tax-return-preparation-for-qualifying-taxpayers>
- Phone: 888-227-7669

Work Authorization: Here's information from U.S. Citizenship & Immigration Services about obtaining your Employment Authorization Document: <https://www.uscis.gov/green-card/green-card-processes-and-procedures/employment-authorization-document>

The U.S. Department of Labor Wage & Hour Division in Idaho and Oregon provides resources and training for workers, regardless of their immigration status or language spoken, to help workers understand their rights and to let them know who can help them if their rights are being violated by their employer. <https://www.dol.gov/agencies/whd/workers>

The **National Labor Relations Board** has guidance and resources for immigrant workers: <https://www.nlr.gov/guidance/key-reference-materials/immigrant-worker-rights>

7. Food Assistance

Idaho Foodbank

- Food Assistance Locator: <https://idahofoodbank.org/get-help/getfood/>
- Phone: 208-336-9643

Child and Adult Care Food Program (CACFP) is a federal program that provides reimbursements for nutritious meals and snacks to eligible children and adults who are enrolled for care at participating child care centers, day care homes, and adult day care centers.

- Website: <https://www.sde.idaho.gov/cnp/cacfp/>
- Contact the Coordinator in Idaho: **Kim Sherman** – 208-332-6935 or ksherman@sde.idaho.gov

St. Vincent de Paul can help with utilities, rent, household goods, transportation & clothing. Call our help line to get started:

- Ada County and Mountain Home: [208-331-2208](tel:208-331-2208)
- Caldwell Area: [208-919-2940](tel:208-919-2940)
- Nampa Area: [208-466-3400](tel:208-466-3400)

Summer Food Service Program for children and teens – USDA

- Find a site: <https://www.fns.usda.gov/sfsp/summer-food-service-program>
- Or text “Summer Meals” to 914-342-7744 or call 1-866-348-6479 to find a site near you.

Women, Infants, & Children (WIC) is a federally funded nutrition program that provides food, education, and support for pregnant women, new mothers, infants, and children up to their 5th birthday.

- Contact your local WIC clinic: <https://healthandwelfare.idaho.gov/wic-clinics>
 - Caldwell and Nampa: 208-455-5300
 - Boise and Meridian: 208-327-7400 (Central District Health main office)
 - Garden City: 208-327-7478
 - Twin Falls: 208-737-5923
 - Interpretation services: 1-800-926-2588
 - TTY for the deaf or hard of hearing: 1-208-332-720
 - More information about the program: <https://healthandwelfare.idaho.gov/services-programs/food-assistance/about-wic>
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8. Healthcare

C-WHO Behavioral Health Clinic: Offers same-day preventive mental wellness consultations. Call 208-812-4999.

Full Circle Health: Full-service medical, behavioral health, and outreach services for families, infants, children, adolescents, teenagers, adults and seniors.

- Ada County Clinics: [208-514-2500](tel:208-514-2500)
- Canyon County Clinics: [208-514-2529](tel:208-514-2529)
- Refugee Liaison - Hannah Habineza, alicehabineza@fullcircleidaho.org

Website: <https://www.fullcircleidaho.org/>

Genesis Community Health: At Genesis, we provide high-quality healthcare through community volunteers and financial supporters. We serve without regard to age, race, sex, nationality, religious affiliation, disability, or other circumstances. Visit <https://genesiscommunityhealth.com/>.

- Canyon County clinic:
 - 524 Cleveland Blvd., Ste 110 Caldwell, ID 83605
 - Phone: 208-455-1143
- Garden City Clinic:
 - 215 West 35th Street Garden City, ID 83714
 - 208-384-5200

Idaho Department of Health & Welfare Field Office Locator:

<https://healthandwelfare.idaho.gov/offices>

Idaho Health Neighborhood Center

Same-day medical services. Multilingual care team.

- Location: 824 S Diamond St., Nampa, ID 83686
- [Contact: 208-606-0396](tel:208-606-0396)
- Website: <https://www.healthneighborhoodcenter.org/>

Marie Blanchard Friendship Clinic

Medical and mental health care for Idaho adults who are uninsured or under-insured.

- Location: 704 S. Latah Street, Boise, Idaho 83705
- Contact: 208-429-6678 and friendshipclinic2003@gmail.com
- Website: <https://friendshipclinic.com/>

Saint Alphonsus Center for Global Health & Healing

Created to meet the needs of families and individuals who have initially resettled within the community through the U.S. Office of Refugee Resettlement program. Services:

- **CARE Maternal Health Clinic:** Offers group prenatal and infant care to families who have arrived in the United States through the refugee resettlement program. 6533 W. Emerald St., Boise. 208-367-2126.
- **International Clinic:** 6533 W. Emerald St., Boise. 208-302-5200

- **Program for Survivors of Torture:** Offers trauma-sensitive and culturally responsive medical and mental services, case management, and more. Lead Service Coordinator: David Mfitundinda, 208-302-5202.
- **Health Advisors Program:** Health Advisors are multicultural, multilingual individuals trained to assist families resettling in the U.S. to navigate the healthcare system. The program serves patients of all ages who are referred by their primary care provider.
 - Contacts: Traci Harrod (208-914-5252, traci.harrod@saintalphonsus.org) or Sarah Mohr (208-302-5233, sarah.mohr@saintalphonsus.org)

Website: <https://www.saintalphonsus.org/specialty/center-for-global-health-and-healing/>

Terry Reilly Health Services:

Our medical, dental, and behavioral health professionals work together to ensure no person or health issue goes unnoticed so we can all benefit from a healthy, thriving community.

- Find a Location: <https://www.trhs.org/locations> (Treasure Valley area)
- Contact: For Appointments: 208-466-7869. For Patient Navigators: 208-318-1326 or email patientnav@trhs.org.

Your Health Idaho, Idaho's health insurance marketplace: <https://www.yourhealthidaho.org/>

**Note: If you are sponsoring a refugee who receives Office of Refugee Resettlement benefits, please check with one of the following healthcare providers:*

Boise: Full Circle Health or Genesis Clinic

Nampa: Idaho Health Neighborhood Center

Twin Falls: South Central District Health Department. Find locations and contacts at <https://phd5.idaho.gov/contact-us/>.

For more information, here are Idaho Department of Health & Welfare contacts:

Collin Elias, Refugee Health Program Manager: Collin.Elias@dhw.idaho.gov;

Alicia Fong, Health Education Specialist for the Refugee Health Program, Division of Public Health: 208-751-9934 or Alicia.Fong@dhw.idaho.gov.

9. HOUSING

Boise Rescue Mission Ministries

Provides homeless services to men, women, and children from six locations in Ada and Canyon counties.

- Contact: 208-343-2389 or info@boiserm.org
- Find a Location: <https://boiserm.org/contact/>

CATCH: Works to prevent and end homelessness in the Treasure Valley.

- Housing Crisis Hotlines:
 - Ada County: 208-336-4663
 - Canyon County: 208-495-5688
- Locations:
 - Ada County Office: 503 S. Americana Blvd. Boise. Email: ourpathhome@catchprogram.org
 - Region III Office (open by appointment only): 1007 S. Elder St. Nampa. Email: accesspoint@catchprogram.org

Corpus Christi House: Boise's only year-round day shelter.

- Location: 525 S. Americana Blvd., Boise
- Contact: 208-426-0039 or cch.operationscoordinator@gmail.com

Home Heating and Utility Assistance through the Idaho Department of Health & Welfare:

<https://healthandwelfare.idaho.gov/services-programs/financial-assistance/home-heatingutility-assistance>

HouseYourNeighbor.org is an effort of Neighbors United taking action to address the housing crisis that many of our new refugee arrivals are facing in the Treasure Valley. Our mission is to develop long-term housing opportunities that support our community members from refugee backgrounds and those in need of low-cost housing in the Treasure Valley.

Idaho Coalition Against Sexual & Domestic Violence: Offers short-term housing and transitional housing funds to survivors fleeing a situation of domestic violence or sexual assault.

- Contact: lacey@engagingvoices.org

Idaho Housing & Finance Association - Housing Information: 855-505-4700 – Ext. 8602. Leave a voicemail, email questions to hirc@ihfa.org, or visit <https://housingidaho.com/>.

Interfaith Sanctuary: Offers emergency housing and wraparound services.

- Shelter Address: 1620 W. River St, Boise, ID 83702
- Administrative office: 208-345-5815. Shelter calls please dial 208-343-2630 after 6:00pm
- Website: <https://interfaithsanctuary.org/>

Jesse Tree: Focused on eviction and homelessness prevention in the Treasure Valley.

- Call or text our Tenant Resource Center at 208-383-9486 and our team will help you talk through your situation.
- You can also stop by our office at 1121 W Miller Street in Boise.
- Website: <https://www.jesstreeidaho.org/>

LEAP Housing: Boise-based nonprofit with a focus on affordable housing solutions.

- Programs include Welcome Housing, Yes You Can, LEAP ROC, and Resident Services
- Contact: 208-391-2823 or info@leaphousing.org

NeighborWorks Boise: Offers homebuyer education, down payment assistance, and homeowner programs.

- HomeShare Hub: Connects home providers with home seekers. Contact 208-295-1694 or homeshare@nwboise.org
- General Information: 208-343-4065 or info@nwboise.org

St. Vincent de Paul can help with utilities, rent, household goods, transportation & clothing. Call our help line to get started:

- Ada County and Mountain Home: [208-331-2208](tel:208-331-2208)
- Caldwell Area: [208-919-2940](tel:208-919-2940)
- Nampa Area: [208-466-3400](tel:208-466-3400)

Women's and Children's Alliance: Provides a comprehensive and secure emergency and transitional shelter program for women and children who are fleeing domestic violence and/or sexual assault.

- 24-hour Domestic Abuse Hotline: 208-343-7025
- Office location: 720 W. Washington St., Boise
- Office phone: 208-343-3688
- Website: wcaboise.org

10. Immigration

Agency for New Americans, Boise refugee resettlement agency – Immigration Line: 208-338-0033

International Rescue Committee, Boise refugee resettlement agency: IRC Boise operates an immigration line (208-559-6825) Monday through Friday, 9 a.m. to 5 p.m. Immigration walk-in appointments are available Monday through Wednesday from 9 a.m. to 5 p.m. at the IRC office, 7291 W Franklin Road, Boise.

Note: *Local refugee resettlement immigration teams may not have capacity to help with immigration cases beyond their refugee clients. Other resources include:*

Catholic Charities of Idaho:

- Contact: 208-345-6031
- Website: <https://www.ccidaho.org/general-program-information.html>
- Boise Location: 7201 W. Franklin Rd., Boise, ID 83709
- Pocatello Location: 214 E Center Street, Suite 20, Pocatello, ID 83201. By appointment only.

Christensen Legal, Boise

- Location: 3222 W Overland Rd, Boise, ID 83705
- Contact: 208-995-2919
- Website: <https://christensenlegal.org/>

Community Council of Idaho:

- **Administrative Office:**
 - Location: 317 Happy Day Blvd, Ste 250, Caldwell, ID 83607
 - Contact: 208-454-1652
 - Website: <https://communitycouncilofidaho.org/>
- **Familias Unidas Immigration Legal Services**
 - Location: 317 Happy Day Blvd. Suite 170, Caldwell, ID 83607
 - Contact: 208-453-3108
- **Community Family Clinic Office**
 - Location: 2100 Alan St., Idaho Falls, ID 83404
 - Contact: 208-528-7655

Consulado de México en Boise

- 701 Morrison Knudsen Plaza Dr, Boise, ID 83712
- [208-343-6228](tel:208-343-6228)
- <https://consulmex.sre.gob.mx/boise/index.php/inicio>
-

Hispanic Cultural Center of Idaho

- Location: 315 Stampede Drive, Nampa (second floor, appointment only)
- Contact: 208-442-0823 or contact@hccid.org
- Website: <https://hccid.org/>

Idaho Commission on Hispanic Affairs

A program of the State of Idaho working toward educational, economic, and social equality for Hispanics in Idaho.

- Location: 2399 S. Orchard Street, Suite 204, Boise
Phone: 208-334-3776
- Website: <https://icha.idaho.gov/>

Immigrant Hope

- Call or Text: [208-709-0131](tel:208-709-0131)
- Email: wyoamingidaho@immigranthope.org
- Website: <https://www.immigranthopewyomingidaho.org/>

Idaho Immigrant Resource Alliance

Vision: For Latinx, Immigrant, and Indigenous communities to be treated with dignity, honor their human rights, help create equal access and seek social justice in the midst of a global crisis.

- Location: 910 Main Street, Suite 234, Boise
- Phone: 208-991-4451
- Website: <https://www.iorcinfo.org/iira/>

Idaho Legal Aid Services, Inc.

- Location: Offices across Idaho
- Apply for Help by Calling: 208-746-7541
- Website: www.idaholegalaid.org

La Posada, Inc

- Location: 355 4th Ave W, PO Box 1962, Twin Falls, ID 83301
- Contact: (208) 734-8700, laposadaministries@hotmail.com

Pérez Law

- Location: 5680 East Franklin Road, STE 230, Nampa, ID 83687

- Contact: 208-504-6079, perezlaw@perezimmigration.net
- Website: <https://www.perezimmigration.net/>

PODER of Idaho

Organizes and empowers the Latinx and immigrant communities in Idaho for social, racial, gender, and economic justice.

- Email: poder@poderofidaho.org
- Phone: 208-992-7481
- Website: <https://www.poderofidaho.org/>

W/Rest Collective

A legal collective partnered with a community cooperative that operate in support of each other.

- Website: <https://wrest.coop/>
- Contact page: <https://wrest.coop/get-involved/>

University of Idaho Immigration Clinic

- Contact the College of Law: 208-885-2255 (Moscow) or 208-364-4560 (Boise) or email uilaw@uidaho.edu
- Website: <https://www.uidaho.edu/law/academics/experiential-learning/clinics/immigration>

Other Immigration Resources:

- Find resources from **National Immigration Legal Services Directory** at www.immigrationadvocates.org
- **From the ACLU:** Your Rights as an Immigrant: <https://www.acluidaho.org/en/know-your-rights/your-rights-immigrant>
- Contact the national **Asylum Seeker Advocacy Project** at info@asylumadvocacy.org.
- The Department of Justice maintains rosters of **Recognized Organizations and Accredited Representatives** who are certified to practice law in the U.S immigration system. Find Idaho's list here: <https://www.justice.gov/eoir/page/file/942306/dl#IDAHO>
- Department of Justice List of **Pro Bono Legal Services Provider:** <https://www.justice.gov/eoir/list-pro-bono-legal-service-providers>
- U.S. Citizenship & Immigration Services – Avoid Scams: <https://www.uscis.gov/avoid-scams>

11. Interpreters & Translators

Language Access Requirements:

- *[U.S. law](#) requires government agencies or organizations that receive federal funds to provide interpretation services to people seeking services.*
- *Visit [LEP.gov](#) for resources and information to help expand and improve language assistance services for individuals with limited English proficiency, in compliance with federal law.*
- *The Idaho Department of Transportation has a [Limited English Proficiency \(LEP\) Language Assistance Plan](#). The requirements in this plan also apply to county DMVs.*

Boise Interpreters - <https://www.boiseinterpreters.com/>

Boise Interpreters is a product of a community-based effort to increase access to language interpreter and translator services for providers serving limited English-speaking individuals within the community. Create a login to search through a database of local interpreters.

Boise Police Department maintains a list of interpreters they have trained to work with law enforcement. Contact: Travis Buffi, Refugee Liaison Officer, tbuffi@cityofboise.org

BTB Language Solutions, Inc.

- Location: 3540 E Longwing Ln, Suite 215, Meridian, ID 83642
- Contact: 208-906-2996 or info@btblanguage.com
- Website: <https://btblanguage.com/>

City of Boise Language Access Resources page: Here you can request translation and interpretation services, find the city's language access plan, and file a discrimination (Title VI) complaint.

- <https://www.cityofboise.org/departments/community-engagement/language-access-resources/>

InterpreLink: Idaho's Professional Language Services. Access to a deep pool of Interpreters who speak a wide variety of languages.

- Location: 6303 W. Interchange Lane, Boise
- Contact: 208-274-4544 or info@interprelink.com
- Website: <https://interprelink.com/>

LanguageLine Solutions: Trusted and used worldwide. On-demand interpretation available 24/7 in 240+ languages.

- Contact: 800-752-6096
- Website: <https://www.language.com/>

MDtranslation: Idaho-based interpreting and translation company, used by some health care providers. Offers interpreter trainings.

- Email: projects@mdtranslation.com
- Phone: 208-365-2622
- Website: <https://www.mdtranslation.com/>

Pocketalk Language Translator: Technology for real-time speech and text translation.

- Website: <https://www.pocketalk.com/>

Propio: Audio and video interpreting company, used in some Idaho schools

- Phone: 913-381-3143
- Website: <https://propio-ls.com/>

Tarjimly: Connect virtually for live interpretation services: <https://www.tarjimly.org/>

A Collection Of Interpretation, Translation, And Integration Apps For Newcomers ([Switchboard article](#))

12. Refugee Resettlement

Afghan Cultural Center of Idaho: A program of the Idaho Office for Refugees to connect Afghan communities in Idaho and share and celebrate cultural traditions.

- Location: 3380 W. Elder St., Boise
- Contact: nmousa@jannus.org
- Website: accidaho.org

Agency for New Americans: Refugee resettlement agency in Boise

- Location: 1607 W. Jefferson St., Boise
- Contact: 208-338-0033
- Website: anaidaho.org

USCRI Refugee Center: Refugee resettlement agency in Twin Falls

- 1526 Highland Ave. E., Twin Falls
- Contact: 208-736-2166
- Website: <https://refugees.org/uscric-twin-falls/>
- Facebook: <https://www.facebook.com/CSIRefugeePrograms>

Idaho Office for Refugees: Nonprofit that administers the refugee resettlement program in Idaho. Services for New Americans include career guidance, public speaking training, resources for farmers, and trainings for resettlement workers.

- Location: 1607 W. Jefferson St., Boise
- Contact: 208-342-2254 and iorinfo@idahorefugees.org
- Website: <https://www.idahorefugees.org/>

International Rescue Committee: Refugee resettlement agency in Boise

- Location: 7291 W Franklin Road, Boise
- Contact: 208-344-1792

- Website: <https://www.rescue.org/united-states/boise-id>

Glocal Community Partners: Baby showers for new refugee moms, clothing and furniture donations, English classes, women's classes, volunteer orientation

- Location: 4444 W. Taft St. Boise
- Contact: lauraa@glocalboise.org
- Website: <https://glocalboise.org/>

Office of Refugee Resettlement: The U.S. [Office of Refugee Resettlement](#) was established as a part of the Refugee Act of 1980, designated to support refugees, unaccompanied refugee minors, and Cuban and Haitian entrants. ORR benefits and services are available to eligible persons from the following groups:

- Refugees
- Asylees
- Cuban/Haitian entrants
- Special Immigrant Visa (SIV) holders
- Amerasians
- Victims of Trafficking

Switchboard: Switchboard is an online hub of resources from the International Rescue Committee, designed to support refugee service providers in the United States. Switchboard provides tools, learning opportunities, research, and technical assistance covering a range of topics related to the newcomer experience.

- Website: <https://www.switchboardta.org/>

Ukrainian Welcome Center: Resettlement agency in Nampa serving Ukrainians since 2022. Connections to local Slavic community and churches. Russian/Ukrainian language skills.

- Location: 3904 E Flamingo Ave, Nampa
- Contact: 208-861-9980 and info@ukrainianwelcomecenter.org
- Website: <https://www.ukrainianwelcomecenter.org/>

Welcome Corps: The Welcome Corps is a national initiative making it possible for Americans to sponsor refugees from all around the world. Learn more at <https://welcomecorps.org/>.

13. Transportation

Neighbors United Treasure Valley Transportation Guide:

<http://www.neighborsunitedboise.org/transportation.html>

Ride the Bus:

- [Valley Regional Transit](#) (VRT)
- [Fixed Route](#) and [OnDemand](#) bus services in Ada and Canyon counties.

[VRT Late Night](#)

- Available to low-income workers who get off work after the bus stops running.

[Lyft Transit Connection](#)

- \$2- \$6 per ride to the bus stop within 2 miles of the pick-up area

ACCESS Service

- Available to people who are unable to utilize the fixed-route or on-demand bus systems because of a disability. Apply by calling 877-232-7433 or visiting [ADARide.com](#).

[City Go](#)

- Looking for an easier way to plan and pay for your bus ride? Check out the [Umo Mobility app](#) and [City Go Card](#) here. Looking for transportation benefits for your company? [Learn more](#) about our custom employer plans.

Share or Schedule a Ride:

[Village Van](#)

- A VRT job-access service for low-income and former refugee residents in Ada County. Shuttles run seven days a week and are provided through employer or agency contracts. If you or your employer/agency are interested in starting a Village Van route please contact navigation@valleyregionaltransit.org or call our VRT helpline at **208-345-7433**.

[Volunteer Driver](#)

- A VRT service for anyone unable to reach regular bus services (need-based); \$5 per trip (12-mile segment and \$0.50 per additional mile).
- Operates in Ada and Canyon Counties
- Call the Help Desk at **208-345-7433** to schedule a ride two days in advance.

[Share the Ride Idaho](#)

- Explore cost-saving commuter options in your area through **ACHD Commuteride**.

Commuteride Vanpool Program

- Share the ride to work to save money.
- Commuteride works with businesses of all types and sizes to support mobility programs.

Boise State University Active Transportation shuttle service for BSU affiliates.

Bikes & Scooters

Lime Access

- Lime Access provides a 70% discount on all rides to eligible residents. Lime Access members in Boise will receive a discounted rate of \$0.50 to unlock plus \$0.07 per minute for the rental of Lime e-bikes and e-scooters.

Boise Bicycle Project Programs

- Sliding Scale Fee for Kids' Bikes -\$10-475 for kids ages 4-11
- Teen Urgent Need Bicycles - Free
- DIY Bicycle Repair in Shop
- Mobile Fix-It: Free bicycle repair for young people
- Teen Earn-A-Bike: Teens learn how to repair a bicycle and get to take a bike home at the end of class.

Medical & Senior Transport Services

- Eagle Senior Transportation Service - VRT
- Meridian Medical Transportation - VRT
- **Rides2Wellness** in Ada County and Canyon County - VRT
 - You may qualify if you are not eligible for Medicaid transportation and you do not have transportation to your medical appointment.

Educational Services

- Safe Routes to School
 - Free service for students. Contact Lisa Brady, Safe Routes to School Manager, at 208.761.8507 or lbrady@ridevrt.org.

- **Travel Training**
 - Free educational service for agencies, schools, businesses and individuals.
 - Contacts:
 - Neva Resendez, Mobility Navigator, 208-258-2721 or nresendez@ridevrt.org
 - Hailee Lenhart-Wees, Programs Manager, 208.608.6039 or Hlenhart-Wees@rideVRT.org
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14. More Community Resources:

Neighbors United: <http://www.neighborsunitedboise.org/>

- A collaborative of individuals, community leaders, organizations and companies who strengthen refugee resettlement resources in the Treasure Valley

Idaho Library Directory: <https://libraries.idaho.gov/idaho-library-directory/>

Idaho Human Rights Commission: Investigates complaints of discrimination in the areas of employment, housing, education and public accommodations.

- 317 W. Main St., Boise
- Contact: 208-332-2873
- Website: humanrights.idaho.gov

Idaho Office for Refugees resources at idahorefugees.org:

- Sign up for our [newsletter](#)
- Listen to this [Sponsor Circle workshop](#) from our conference earlier this year
- Attend an event:
- Quarterly [Community Coordination Meeting](#)
- [World Refugee Day](#) – big celebration every year in June
- Idaho Office for Refugees Conference on Resettlement – Fall 2024, College of Idaho
- Follow our [Community Calendar](#)
- Listen to our podcast, [MOSAICS](#)
- Learn about the history of resettlement in Idaho: <https://www.idahorefugees.org/resettlement-in-idaho.html>

SHOPPING

Halal Grocery Stores in Boise:

- Kabul Market
- Babylon Market LLC
- Food Land Market

- Al Ahmed Market
- Ishtar Market & Restaurant
- International Grocery Market

More restaurant/market ideas: <https://www.idahorefugees.org/refugeerestaurantweek.html>

FAITH

Boise-area mosques:

- Islamic Center of Boise
- Imam Al Mahdi Islamic Center
- Islamic Community of Bosniaks in Boise
- Imam Hussain Islamic Center

Multilingual church services:

- Discovery Church – Swahili service
- [Wat Idaho Buddhist Temple](#) – Nampa
- Cavalry Chapel, Boise – French, Swahili, and Arabic services:
<https://www.calvaryboise.com/visitorinfo>
- Christian Fraternity Swahili Church at Collister United Methodist, Boise:
<https://www.collisterunitedmethodist.org/refugees.html>